INDUSTRIAL DOOR ENGINEERING (IDE)

TERMS AND CONDITIONS OF SALE AND INSTALLATION
Issue No: 14 Effective Date: 28th April 2026

1. Definitions and Interpretation
In these Terms and Conditions, unless the context otherwise requires:

"IDE" means Industrial Door Engineering, a trading division of ASSA ABLOY.
"Client" means the person, firm or company placing the order.
"Contract" means the agreement formed by IDE's quotation, these Terms and Conditions and the Client's acceptance.
"Works" means the goods and/or services expressly described in the quotation.

Headings are for convenience only and shall not affect interpretation.

2. Basis of Contract

These Terms and Conditions apply to all Contracts to the exclusion of any other terms proposed by the Client. Any variation shall only be binding if agreed in writing by an authorised representative of IDE. Works not expressly included in the quotation are excluded and constitute a variation.

3. Site Readiness and Client Obligations

The Client shall ensure the site is fully prepared, safe, and accessible to allow IDE to carry out the Works. Failure to provide site readiness shall constitute a Client default and may result in additional charges.

4. Delays, Abortive Visits and Re-Visits

IDE shall not be liable for delays caused by circumstances beyond its control. Waiting time, aborted visits, and re-visits arising from site readiness, access restrictions, third-party interference, or Client instruction shall be chargeable at prevailing labour and travel rates.

5. Builders' Work and Making Good

All builders' work is excluded unless expressly stated. Making good of openings and

finishes is by others. Where IDE undertakes such work, it shall be treated as a variation and charged accordingly.

6. Hoisting, Lifting and Off-Loading

The Contract Price includes standard off-loading only. Specialist lifting or hoisting equipment is excluded unless expressly stated and shall be chargeable if required.

7. Storage of Materials

The Client shall provide secure and weather-protected storage. Materials stored on site are held at the Client's risk and IDE accepts no liability for loss or damage.

8. Power, Services and Access

The Client shall provide suitable power supplies, permits, inductions, and access. Delays arising from failure to do so shall be chargeable.

9. Commissioning

Commissioning is subject to site readiness and availability of services. Return visits required due to Client delay shall be chargeable.

10. Title and Risk

Title to goods remains with IDE until payment in full is received. Risk passes to the Client upon delivery or installation, whichever occurs first.

11. Payment Terms

Payment terms are as stated in the quotation. IDE reserves the right to suspend works for non-payment.

12. Limitation of Liability

IDE's liability is limited to the Contract Price. Indirect or consequential losses are excluded.

13. Governing Law

These Terms and Conditions are governed by the laws of England and Wales.

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Our policy is one of continuous development and the Company reserves the right to alter our specifications and prices without prior notice.
PART of ASSA ABLOY